



Temporary changes to hours of operation

Last updated May 14, 2020 : 1400 CST.

As we adjust our operations [in response to the coronavirus \(COVID-19\) outbreak](#), the operating hours of many airport stations have changed. See below for updated operating hours at our U.S. and international stations*.

Please check with your local United Cargo representative to confirm current hours of operation at specific locations, as this information is subject to change.

U.S. station hours

The following United Cargo domestic stations have updated operating hours.

Please contact your local sales representative or email us at cargo@united.com for more information or to make a booking.

Station	Current/Previous Mon-Fri hours	Current/Previous Saturday hours	Current/Previous Sunday hours	New Mon-Fri hours	New Saturday hours	New Sunday hours	Effective date
ATL	0400 - 2200	0400 - 2200	0400 - 2200	0400 - 2000	0400 - 2000	0400 - 1800	03/28/20
AUS	0500 - 0100	0500 - 0100	0500 - 0100	0500 - 2000	Closed	Closed	03/20/20
BDL	0600 - 2300	Closed	Closed	0700 - 2100	Closed	Closed	05/07/20
BNA	0500 - 2300	Closed	Closed	0500 - 2100	Closed	Closed	03/20/20
BOI	0500 - 1800	Closed	Closed	0500 - 1600	Closed	Closed	03/30/20
BOS	0500 - 0000	0500 - 0000	0500 - 0000	0500 - 2200	0500 - 2200	0500 - 2200	03/28/20
BUF Terminal Servicing	0400 - 0030	0400 - 0030	0400 - 0030	0500 - 1600	0500 - 1600	0500 - 1600	05/03/20
BWI	0400 - 0030	0400 - 0030	0400 - 0030	0600 - 2230	0600 - 2230	0600 - 2230	03/28/20
CLE	0530 - 2300	0530 - 2100	0530 - 2100	0500 - 2100	0500 - 1330	0500 - 1330	03/20/20
CLT	0400 - 2330	0600 - 1800	0930 - 1800	0400 - 1900	0600 - 1430	0930 - 1430	05/04/20
CMH	0400 - 0000	0900 - 1700	0900 - 1300	0630 - 2100	Closed	Closed	04/18/20
DFW	0400 - 2200	0400 - 2200	0400 - 2200	0600 - 2000	0600 - 2000	Closed	05/10/20
DTW	0530 - 2330	0530 - 1700	0530 - 1700	0500 - 2100	Closed	Closed	03/20/20
EWR	Exports: 24/7 Imports: 0430 - 0030	Exports: 24/7 Imports: 0430 - 0030	Exports: 24/7 Imports: 0430 - 0030	0500-2300 344 Brewster Rd, Bldg 344	0500-2300 344 Brewster Rd, Bldg 344	0500-2300 344 Brewster Rd, Bldg 344	04/03/20
FLL	0430 - 2100	0430 - 1800	Closed	0430 - 2100	Closed	Closed	03/20/20
IAD	0400 - 0000	0400 - 0000	0400 - 0000	0530 - 2230	0530 - 2230	0530 - 2230	03/28/20
HNL	0700 - 2200	0700 - 2200	0700 - 2200	1200 - 2200	1200 - 2200	1200 - 2200	04/15/20
HSV Terminal Servicing	0415 - 1500	0415 - 1500	0415 - 1500	0800 - 1500	Closed	Closed	05/05/20
IND	0500 - 2330	0500 - 1400	Closed	0500 - 2000	0500 - 0900	Closed	03/20/20
ITO	1845 - 2045	1845 - 2045	1845 - 2045	Closed	Closed	Closed	04/08/20
JAX	0530 - 2130	0530 - 1800	closed	0530 - 1800	Closed	Closed	03/30/20
JFK	24/7	24/7	24/7	0530 - 2300	0530 - 2300	0530 - 2300	03/28/20
KOA	0900 - 1900	0900 - 1900	Closed	Closed	Closed	Closed	04/08/20
LAS	0500 - 0100	0500 - 1530	0700 - 1530	0500 - 1700	Closed	Closed	05/07/20
LAX	24/7	24/7	24/7	Exports: 0400 - 2200 Imports: 0600 - 2200	Exports: 0400 - 2200 Imports: 0600 - 2200	Exports: 0400 - 2200 Imports: 0600 - 2200	04/01/20
LGA	0500 - 0000	0500 - 0000	0500 - 0000	Closed	Closed	Closed	04/09/20
LIH	0600 - 1900	Closed	Closed	Closed	Closed	Closed	04/08/20
MCI	0500 - 2300	0800 - 1530	0800 - 1530	0500 - 2000	Closed	Closed	03/20/20
MCO	0500 - 2000	0500 - 1330	0500 - 1330	0500 - 1800	Closed	Closed	03/20/20
MIA	0600 - 2100	0600 - 1400	0600 - 1400	0600 - 1800	0600 - 1430	0600 - 1430	03/28/20
MSP	0700 - 2200	0800 - 1200	Closed	0700 - 2100	Closed	Closed	03/20/20
MSY	0530 - 2130	0530 - 1600	0530 - 1500	0530 - 2000	Closed	Closed	03/20/20
OGG	0800 - 2000	0800 - 2000	Closed	Closed	Closed	Closed	04/08/20
OMA	0400 - 2300	0400 - 1430	closed	0400 - 1800	Closed	Closed	03/30/20



Station	Current/Previous Mon-Fri hours	Current/Previous Saturday hours	Current/Previous Sunday hours	New Mon-Fri hours	New Saturday hours	New Sunday hours	Effective date
ORD Main Cargo Facility	Exports: 24/7 Imports: 0500 - 2300	Exports: 24/7 Imports: 0500 - 2300	Exports: 24/7 Imports: 0500 - 2300	Exports: 0500 - 2300 Imports: 0500 - 2300	Exports: 0500 - 2300 Imports: 0500 - 2300	Exports: 0500 - 2300 Imports: 0500 - 2300	04/10/20
ORD QuickPack Facility	0430 - 0000	0430 - 0000	0430 - 0000	0600 - 2200	0600 - 2200	0600 - 2200	04/06/20
ORF	0630 - 2030	0600 - 1500	Closed	0630 - 1900	0800 - 1200	Closed	04/11/20
PHL	0430 - 0000	0430 - 0000	0430 - 0000	0600 - 2000	0900 - 1700	0900 - 1700	03/28/20
PDX	0400 - 2200	0700 - 1500	0700 - 1500	0500 - 1500	0500 - 1130	0500 - 1130	05/06/20
PHX	0400 - 0100	0400 - 0100	0400 - 0100	0600 - 2300	0600 - 1800	Closed	03/24/20
PIT	0600 - 2330	0800 - 1700	0900 - 1700	0400 - 1700	0900 - 1700	Closed	04/11/20
PWM Terminal Servicing	0400 - 2300	0400 - 2300	0400 - 2300	1100 - 1930	1100 - 1930	1100 - 1930	05/11/20
RIC	0530 - 2330	0800 - 1200	Closed	0600 - 1900	0800 - 1200	Closed	04/11/20
RDU	0400 - 0000	0800 - 1600	0800 - 1600	0600 - 2200	0800 - 1600	0800 - 1600	03/28/20
RSW	0500 - 2200	0800 - 1600	0800 - 1600	0500 - 2100	Closed	Closed	04/06/20
SAN	0500 - 2300	0500 - 2300	0500 - 2300	0500 - 2000	0500 - 1800	0500 - 1800	03/28/20
SAT	24/7	24/7	24/7	0400 - 1800	Closed	Closed	03/27/20
SBA Terminal Servicing Drop off	0330 - 0000	0330 - 0000	0330 - 0000	Mon, Thurs: 0600 - 0800 and 1130 - 1500 Tues, Wed: 0600 - 0800 and 1300 - 1500 Fri: 0600 - 0800 and 1130 - 1400	Sat: 0600 - 0800 and 1300 - 1500	Sun: 0600 - 0800 and 1130 - 1400	05/04/20
SBA Terminal Servicing Pick up	0330 - 0000	0330 - 0000	0330 - 0000	Mon, Thurs: 0600 - 0800, 1130 - 1500 and 1800-2000 Tues, Wed: 0600 - 0800, 1300 - 1500 and 1800 - 2000 Fri: 0600 - 0800, 1130 - 1400 and 1800 - 2000	Sat: 0600 - 0800, 1300 - 1500 and 1800 - 2000	Sun: 0600 - 0800, 1130 - 1400 and 1800 - 2000	05/04/20
SCE Terminal Servicing	0430 - 2000	0430 - 2000	0430 - 2000	1000 - 1900	1000 - 1900	1000 - 1900	05/11/20
SDF	0500 - 2200	0500 - 1200	0500 - 1200	0500 - 2000	0500 - 0900	0500 - 0900	03/20/20
SEA	0300 - 0000	0300 - 0000	0300 - 0000	0500 - 1930	0700 - 1530	0700 - 1530	04/18/20
SFO	24/7	24/7	24/7	0500 - 2300	0500 - 2300	0500 - 2300	04/01/20
SLC	0600 - 2200	0600 - 1000	Closed	1000 - 2200	0600 - 1400	Closed	03/20/20
SNA	0500 - 2300	0800 - 2200	Closed	0500 - 1800	Closed	Closed	03/30/20
STL	0500 - 2330	0730 - 1600	0730 - 1600	0500 - 2000	Closed	Closed	03/20/20
TPA	0500 - 0000	0500 - 1700	0500 - 1700	0500 - 2100	Closed	Closed	03/20/20
TYS	0415 - 0100	0415 - 0100	0415 - 0100	0445 - 1500	0445 - 1600	0445 - 1600	05/08/20
YVR	0600 - 0000	0600 - 0000	0800 - 0000	0630 - 2200	0630 - 2200	0630 - 2200	04/06/20
YYC	0800 - 2200	0800 - 2200	0800 - 2200	Mon: 0800 - 1900 Tues - Thurs: 0800 - 1630 Fri: 0800 - 1900	0800 - 1430	Closed	04/06/20

* The temporary changes to hours of operation for international stations (outside the U.S.) begins on the following page.



Temporary changes to hours of operation (con't)

As we adjust our operations [in response to the coronavirus \(COVID-19\) outbreak](#), the operating hours of many airport stations have changed. See below for updated operating hours for international stations (outside the U.S.).

Please check with your local United Cargo representative to confirm current hours of operation at specific locations, as this information is subject to change.

International station hours (Outside the U.S.)

The following United Cargo international stations are supporting United flights to and from the U.S.

Please [contact](#) your local sales representative for information on truck-only facilities within the network where freight may be dropped off or accepted.

Station	Hours of operation
AMS – Schiphol Airport Netherlands	24/7
BOM – Chatrapati Shivaji Int'l Airport India	24/7
BJX – Guanajuato Int'l Airport Mexico	<u>Effective May 4, 2020:</u> Weekly: 1000 - 1530
BRU – Brussels Airport Brussels	24/7
CDG – Paris-Charles De Gaulle France	Exports Mon – Fri: 0700 – 1800, Sat: 0700 – 1400, Sun: Closed - General Cargo: Limit time of registration: 30 mins before closing time. - DGR: limit time of registration: 90 mins before closing time. - International trucks: Mon – Fri: 0600 – 1800, Sat: 0600 – 1800, Sun: Closed Imports - Freight forwarders airside: Weekly: 0800 – 1700 - Freight forwarders landside: Mon – Fri: 0800 – 700, Sat: 0800 – 1400, Sun: Closed - Offloading international trucks: Weekly: 0700 – 1900 - Loading transit-international trucks: Weekly: 1400 – 1900
CTU – Chengdu Shuangliu Int'l Airport China	Weekly: 0900 – 1800
DUB – Dublin Airport Republic of Ireland	Mon - Fri: 24 hours Sat, Sun: 0000 – 2200
FRA – Frankfurt Airport Germany	24/7
GDL – Guadalajara Int'l Airport Mexico	<u>Effective May 4, 2020:</u> Mon - Sat: 0900 - 1800 Sun: On demand by email: Alfredo Pardo: grp-cgосervice-gdliff-vm@united.com
GRU – Sao Paulo – Guarulhos Int'l Airport Brazil	Weekly: 0600 – 2300
GUA – Guatemala City – La Aurora Int'l Airport Guatemala	<u>Effective May 4, 2020:</u> Mon - Sat: 0800 - 1700 Sun: Closed
GUM – Antonio B. Won Pat Int'l Airport Guam	24/7
HKG – Hong Kong Int'l Airport Hong Kong	24/7
ICN – Incheon Int'l Airport South Korea	<u>Effective May 6 - June 3, 2020:</u> Mon, Wed, Fri: 0900- 2300 Tues, Thurs, Sat: 0800-1700 Sun: Closed
KSA – Kosrae Int'l Airport Federated States of Micronesia	Mon, Tues, Thurs, Fri: 1000 - 1400 Wed, Sat: 1300 - 1700 Sun: Closed
KWA – Bucholz Army Airfield Marshall Islands	Mon: Closed Tues, Thurs, Fri: 0830 - 1630 Wed, Sat: 1300 - 2100 Sun: Closed
LHR – London Heathrow Airport United Kingdom	24/7



Station	Hours of operation
MAJ – Marshall Islands Int'l Airport Marshall Islands	Mon, Fri: 1300 - 1700 Tues, Wed, Thurs: 0900 - 1300 Sat, Sun: Closed
MEL – Melbourne Airport Australia	Dnata: Mon - Fri: 0600 - 2000 Dnata: Sat, Sun: 0600 - 1400
MEX – Mexico City Int'l Airport Mexico	24/7
NRT – Tokyo – Narita Int'l Airport Japan	Weekly: 0900 – 2000
PEK – Beijing Capital Int'l Airport China	24/7
PNI – Pohnpei Int'l Airport Federated States of Micronesia	Mon, Tues, Thurs, Fri: 1030 - 1430 Wed, Sat: 0830 - 1500 Sun: Closed
PVG – Shanghai Pudong Int'l Airport China	Weekly: 0830 – 1930
ROR – Palau Int'l Airport Palau	Mon - Fri: 0900 - 1400 Sat, Sun: Closed
SAL – El Salvador Int'l Airport El Salvador	<u>Effective May 4, 2020:</u> Mon - Thurs: 0400 - 2300 Fri, Sat: 0400 - 0000 Sun: 0400 - 2300
SCL – Arturo Merino Benítez Airport Chile	<u>Exports</u> Weekly: 0900 – 2300 <u>Imports</u> Mon – Fri: 0800 – 1730 -To schedule weekend or holidays pick up, call Customs to coordinate specific hours. <u>Cargo-only flights: Special handling hours through 05/31/20</u> - A dedicated crew is on hand to accommodate Cargo-only flights: - Wed, Sat: 1600 – 2100 - Thur, Sun: 0900 – 1530
SIN – Singapore Changi Airport Singapore	24/7
SJO – San José – Juan Santamaria Int'l Airport Costa Rica	<u>Effective May 4, 2020:</u> Mon - Fri: 0800 - 2000 Sat, Sun: 0800 - 1600
SJU – Luis Munoz Marin Int'l Airport Puerto Rico	Weekly: 0700 – 2200
SPN – Saipan Int'l Airport Northern Mariana Islands	Mon - Fri: 0730 - 1400 / 1600 - 1800 Sat: 0730 - 1400 Sun: Closed
SYD – Sydney Airport Australia	T1 Dnata - Weekly: 0400 – 1900 T2 Dnata - Weekly: 0600 – 1800
TKK – Chuuk Int'l Airport Federated States of Micronesia	Mon, Fri: 0800 - 1400 Tues, Thurs: 1000 - 1400 Wed, Sat: 0600 - 1400 Sun: Closed
TLV – Ben Gurion Int'l Airport Israel	24/7
TPE – Taoyuan Int'l Airport Taiwan	<u>Effective May 1 - June 3, 2020:</u> Mon, Sun: 0900 - 1700 Tues, Wed: 0900 - 2000 Wed, Sat: 0900 - 2300
YAP – Yap Int'l Airport Federated States of Micronesia	Mon, Tues, Wed, Fri: 0900 - 1630 Thurs: 1500 - 2230 Sat, Sun: Closed
ZRH – Zurich Airport Switzerland	Mon – Fri: 0800 – 2100 Sat: 0600 – 1200 Sun: Closed