

# Customer Announcement

## Thanksgiving Day 2019 Freight Facility Hours of Operation

*November 15, 2019*

In celebration of Thanksgiving Day, most United Cargo freight facility locations in the U.S. will modify their hours of operation on Thursday, November 28 as detailed below.

Two stations: **BOI and PDX**, will also adjust hours on Friday the 29th – please see the note below the schedule.

**Please note:**

- The hours below apply to United Cargo freight facility locations. Pickup and drop off locations for QuickPak small package shipments and PetSafe live animal shipments in passenger terminals, and the United QuickPak and PetSafe Centers, will observe their normal hours of operation during the period.
- United Cargo Customer Contact Center agents are available 24 hours a day, every day in the year at 1-800-UA CARGO.

Code	City, State	Thursday, November 28
ANC	Anchorage, AK	CLOSED
ATL	Atlanta, GA	CLOSED
AUS	Austin, TX	CLOSED
BDL	Hartford, CT	CLOSED
BNA	Nashville, TN	CLOSED
BOI *	Boise, ID	CLOSED
BOS	Boston, MA	0500-1530
BWI	Baltimore, MD	CLOSED
CLE	Cleveland, OH	CLOSED
CLT	Charlotte, NC	CLOSED
CMH	Columbus, OH	CLOSED
DCA	Washington Reagan	CLOSED
DEN	Denver, CO	0530-2200
DFW	Dallas, TX	CLOSED
DSM	Des Moines, IA	CLOSED
DTW	Detroit, MI	CLOSED
EWR	Newark, NJ	24 HOURS
FLL	Fort Lauderdale, FL	CLOSED
HNL	Honolulu, HI	0700-2200
IAD	Dulles, DC	0630-2400
IAH	Houston, TX	24 HOURS
IND	Indianapolis, IN	CLOSED

## Thanksgiving Day 2019 Freight Facility Hours of Operation (continued)

Code	City, State	Thursday, November 28
JAX	Jacksonville, FL	CLOSED
JFK	New York City, NY	24 HOURS
KOA	Kailua-Kona, HI	CLOSED
LAS	Las Vegas, NV	CLOSED
LAX	Los Angeles, CA	24 HOURS
LIH	Lihue, HI	CLOSED
MCI	Kansas City, MO	CLOSED
MCO	Orlando, FL	CLOSED
MIA	Miami, FL	0600-1400
MSP	Minneapolis, MN	CLOSED
MSY	New Orleans, LA	CLOSED
OGG	Maui, HI	CLOSED
OMA	Omaha, NE	CLOSED
ORD	Chicago, IL	24 HOURS
ORF	Norfolk, VA	CLOSED
PBI	West Palm Beach, FL	CLOSED
PDX *	Portland, OR	CLOSED
PHL	Philadelphia, PA	CLOSED
PHX	Phoenix, AZ	CLOSED
PIT	Pittsburgh, PA	CLOSED
RDU	Raleigh-Durham, NC	CLOSED
RIC	Richmond, VA	CLOSED
RSW	Fort Myers, FL	CLOSED
SAN	San Diego, CA	0500-1700
SAT	San Antonio, TX	24 HOURS
SDF	Louisville, KY	CLOSED
SEA	Seattle, WA	0300-2400
SFO	San Francisco, CA	24 HOURS
SLC	Salt Lake City, UT	CLOSED
SMF	Sacramento, CA	CLOSED
SNA	Santa Ana, CA	CLOSED
STL	St. Louis, MO	CLOSED
TPA	Tampa, FL	CLOSED

**Note: The following stations will also adjust their hours on Friday, November 29:**

- BOI will be closed
- PDX will be open from 0700-1500