



Requirements for Transporting Cats, Dogs and Other Pets

To ensure that the shipping process goes as smoothly as possible, please adhere to the following requirements and ensure compliance with all items on the animal/kennel acceptance checklist below.

- Advance arrangements are required. United Cargo will not accept animals unless arrangements have been made through 1-800-UA-CARGO (1-800-822-2746).
- All animal shipments must comply with IATA Live Animal, USDA and U.S. Fish and Wildlife regulations.
- The shipper must comply with all local, state, federal and international regulations.
- Weather conditions may affect the transportation of animals. Shippers will be required to confirm cargo reservations no more than 24 hours prior to flight departure by calling 1-800-UA-CARGO (1-800-822-2746).
- If you plan to transport an animal to a foreign country (or to Hawaii), you must determine whether there are quarantine or other health requirements at the destination. The shipper must comply with all local requirements.
- For international transport, customers must contact the appropriate consulate office for the country of origin and destination. Some countries prohibit the importation of animals as cargo. Other countries require that permits be obtained before shipping an animal.
- United Airlines does not participate in the United Kingdom DEFRA Pet Scheme program. Customers who are planning to ship their animals into the UK using the United Kingdom Pet Travel Scheme will not be able to ship their animals on United Airlines.
- Air freight shipments are inspected and must meet specific TSA security requirements before being transported on passenger or cargo aircraft.

Animal / Kennel Acceptance Checklist

Kennel construction must meet all requirements for air transport and must be suitable for the species being transported.

- The kennel must be made of a sturdy material with a ¾ inch rim or other device on the exterior of the outside walls to prevent obstruction of ventilation openings.
- The animal must be able to stand, sit, turn around and lie down in a natural manner to allow for freedom of movement. This rule may vary by animal species.
- The kennel may not have wheels.
- The kennel may not be made of all-wire construction.
- The kennel interior must be free from any protrusions that may injure the animal.
- The kennel must have a leak-proof bottom.
- The shipper must place absorbent bedding material such as shredded newspaper, a towel or blanket at the bottom of the kennel.
- The kennel must have all hardware (bolts/screws) in place.
- The kennel door must latch securely, but not lock.

- Ventilation standards are as follows: Intra U.S. transport – ventilation holes must be present on three sides; International transport – ventilation holes must be present on all four sides.
- The kennel must have correct labeling on the outside (Live Animal stickers and directional up arrows stickers).
- The kennel must have a label with the shippers name and address for identification purposes.
- Food and water containers suitable for the species being transported must be provided inside the kennel and must be accessible from outside the container.
- The shipper must provide feeding and watering instructions and attach them to the outside of the shipping container. If food is necessary during transport, an ample supply should be attached in a bag to the outside of the kennel.
- The shipper must certify the animal has been fed and watered within 4 hours prior to check-in.
- Handles for carrying and lifting the kennel must be able to support the weight of the kennel with the animal inside.
- Shipping kennels for cats and dogs are available for purchase at some United Cargo locations. Advance arrangements must be made to ensure availability. Call 1-800-UA-CARGO (1-800-822-2746)

Size	Dimensions			Price Per Kennel	Order Number
	Length	Width	Height		
*Small	21"	18"	15"	\$50.00	100
*Medium	27"	20"	19"	\$60.00	200
*Intermediate	32"	22"	23"	\$70.00	300
*Large	36"	24"	26"	\$100.00	400
*X-Large	40"	27"	30"	\$120.00	500

Applicable state and local sales tax not included.

*Plastic kennel-length and width dimensions include one inch lip around kennel.

Inside dimensions are two inches less than shown

For shipments of cats, dogs and certain other pets, the shipper must provide:

- Health Certificate:
 1. Original and one photocopy of a current health certificate obtained from a licensed veterinarian.
 2. Certificate must state the animal is free of contagious disease, has a current immunization record and is healthy enough to be shipped by air.
 3. Certificate must be issued and dated less than 10 days before the day of travel.

United does not recommend the use of tranquilizing drugs on animals being shipped as cargo. If drugs are prescribed by a veterinarian, they must be administered by the veterinarian or the shipper. It is the shipper's responsibility to note on the air waybill if the animal was given any sedation or tranquilizing drugs. In addition, it is the shipper's responsibility to advise the accepting United Cargo agent of this information at the time the animal is being checked-in.

Planning the Flight(s)

Advance arrangements are required whether the animal is traveling as checked baggage or as unaccompanied cargo.

- To ship the animal as checked baggage, contact 1-800-UNITED-1 or 1-800-864-8331.
- To ship the animal as cargo, contact 1-800-UA-CARGO or 1-800 822-2746.

Flight scheduling

Originating airport: _____
Flight number: _____
Flight date: _____
Flight departure time _____
Check-in time: _____

Transfer airport: _____
Flight number: _____
Flight date: _____

Destination airport: _____
Flight number: _____
Flight date: _____
Flight arrival time _____
Ready for pick-up: _____

For animals traveling in the cargo system, there is a processing period for cargo at the destination, which may vary by airline and airport.

Reconfirm your cargo reservation at least 24 hours prior to the flight departure. Weather or station restrictions that may cause United to cancel or change your reservation.