

Worldwide Press Office:

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UNITED CARGO LAUNCHES TEMP CONTROL SERVICE

CHICAGO, Aug. 6, 2009 – United Cargo today announced the launch of Temp Control (sm), a service designed for convenient shipping of healthcare and pharmaceutical products that require strict temperature controls and monitoring during transport.

Because medications, vaccines and similar pharmaceutical products often require transport under strict temperature conditions in order to remain viable for use, Temp Control offers three temperature ranges to meet customers' specific shipping needs: Freeze (-10°C to -20°C), Cool (+2°C to +8°C) and Ambient (+15°C to +25°C). United Cargo is working with Envirotainer, a provider of temperature-controlled air cargo containers.

United's centralized Temp Control customer service team provides proactive shipment temperature notification that is available 24 hours a day. Temperature readings are taken at specified points in the shipment's transport.

"With our extensive global network and widebody capacity, United is well-positioned to serve the needs of the increasing number of shippers needing temperature-sensitive transport," said Kyle Betterton, vice president – United Cargo. "After a well-received Temp Control pilot program in select markets, we are pleased to offer this convenient service to all our customers."

About United Cargo

News Release



A STAR ALLIANCE MEMBER 

United Cargo uses nearly 3,300* flights a day to transport cargo to over 200 U.S. and international destinations. With key global air rights in the Asia-Pacific region, Europe and Latin America, United Cargo has the schedule and capacity to reach virtually every major business market in the world. Over 400 additional worldwide destinations are available through United Cargo's network of reliable interline partners. Two convenient on-line options are available for booking and managing shipments: our industry-leading website, unitedcargo.com and cargoportalservices.com, the world's most popular air cargo internet portal.

About United

United Airlines (Nasdaq: UUA) operates approximately 3,300* flights a day on United and United Express to more than 200 U.S. domestic and international destinations from its hubs in Los Angeles, San Francisco, Denver, Chicago and Washington, D.C. With key global air rights in the Asia-Pacific region, Europe and Latin America, United is one of the largest international carriers based in the United States. United also is a founding member of Star Alliance, which provides connections for our customers to 916 destinations in 160 countries worldwide. United's 48,000 employees reside in every U.S. state and in many countries around the world. News releases and other information about United can be found at the company's Web site at united.com or follow United on Twitter @UnitedAirlines.

*Based on United's forward-looking flight schedule for July 2009 to June 2010.

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